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Integrated Care:Models, Screening & Financing

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Screening As A Strategy

Mindful Screening

- In the early years of efforts to integrate care screening was encouraged as a means of increasing awareness of behavioral health issues in a population, with the idea being that these needs would then be naturally addressed. This failed miserably and now the recommendation is not to screen unless resources for intervention are reasonably available.
- Screening can be thought of as serving three possible functions: patient identification, assessment of progress, tagging patients for tracking purposes

"Screen only for that which you have a solution for."

—Primary Care Clinicians Everywhere

Screening Tool Utility

Identification:

 Screening tools can identify patients in the population who are symptomatic or may require attention to previously unidentified issues

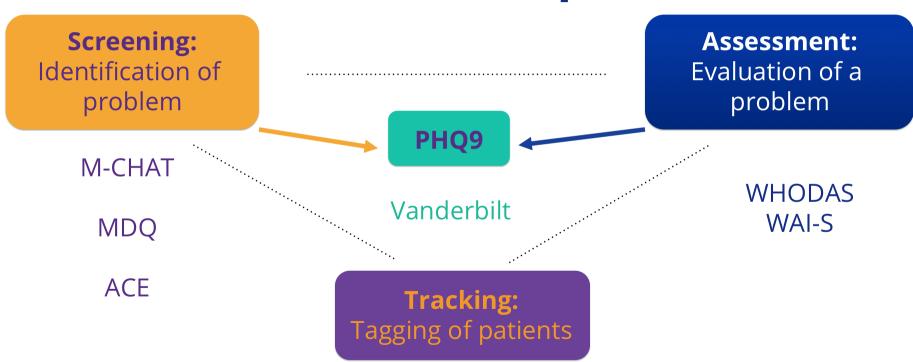
· Assessment:

 Screening tools can assess the progress that patients are making towards resolution of their previously identified issues

Tagging/Tracking:

 Screening tool scores can be used to tag and track patients in a registry to ensure that care proceeds along evidencebased pathways

Core Concept

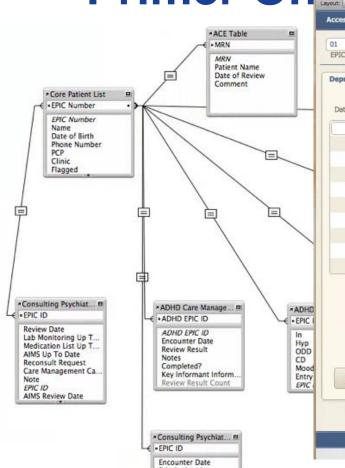


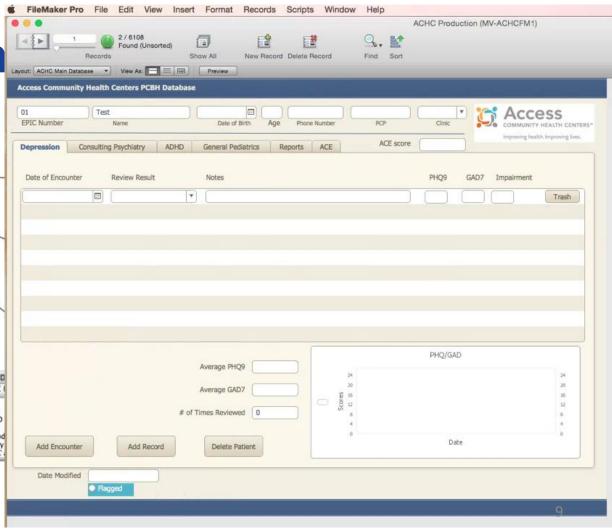
Care Management

- Care management is a function, not a position.
- This function allows for the systematic tracking of groups of patients to improve engagement and outcomes
- Registry or patient lists and some documentation of work done for each patient
- Protocols can range from broad and loose to defined and constricting



Primer On





How and Where To Document

- In some cases documentation must be duplicated based on the tracking needs and the software capabilities available, but the EHR should always be a repository of clinical data
- Minimizing documentation demands is key because this activity is by necessity high volume
- Documentation should be standardized and for key outcomes or variables, "contained"
- "Contained" variables should be relatively easy to input and extract from an EHR



Core Concepts

- Simplicity and speed of administration is essential
- Purposes should be clearly defined with definable remedies
- Tagging and tracking strategies should be integrated with existing documentation strategies
- Minimize flow interruption and maximize point of care utility
- Don't forget the human factors that impede the use of tools

