NATIONAL REGISTER
OF HEALTH SERVICE PSYCHOLOGISTS
The Electronic Health Record in Integrated Primary Care: Optimizing Functionality

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Assumptions

• Informed Consent to share information
• Integrated EHR – behavioral and medical
• Practice within or affiliation with a comprehensive healthcare system

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A robust integrated EHR can…

• Support blending psychological services into the Patient-Centered Medical Home

• Help transform the delivery and impact of psychological services in a healthcare system

• Help achieve Triple Aim and population health goals
Orientation to an integrated EHR

• Accept it will **not** be the same as a paper chart

• Accept your EHR note is a **documentation of the clinical service** you provided, not your personal process note

• Understand that your EHR note is **for the patient and the healthcare team**

• **Assume 10 different people you don’t know** will read your EHR note

• **Change your expectations**
How to EMBRACE EHR

• Appreciate the value it brings for improved coordination and continuity of care
• Take advantage of the potential to capture data in discrete fields
• Re-engineer your workflow to fit an EHR world
• Use shared discrete data fields as much as possible
• Learn as much as possible about your EHR system

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What is an Integrated EHR?

≠ Glorified word document
≠ Driver of the clinical model
≠ Replace hard work

= Tool to support high quality population based care

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Integrated EHR: Basic

- All providers should have access to and contribute to the patient’s record
- Allows for a comprehensive review of records
- Facilitates real-time coordination of care and interactivity among providers
Integrated EHR: Intermediate

- Informs evidence-based practice and clinical decision making
- Permits tracking of patient and systems level data
- Facilitates billing/coding
- Facilitates continuity of care coordination
- Embeds shared templates to support PCMH, Meaningful Use, and quality metrics
Integrated EHR: Optimized

• Clinical quality tool

• Real time interface—patients (patient portal), payors (claims, utilization), external providers, Regional Health Info. Exchanges

• Complexity Assessment and Tracking

• Interface with administrative software

• Population health management tool

• Predictive Analytics

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