NATIONAL REGISTER

OF HEALTH SERVICE PSYCHOLOGISTS

The Electronic Health Record in Integrated Primary Care: Optimizing Functionality

PARINDA KHATRI, PhD

Chief Clinical Officer, Cherokee Health Systems

Assumptions

- **Informed Consent to share information**

- **Integrated EHR – behavioral and medical**

- **Practice within or affiliation with a comprehensive healthcare system**

A robust integrated EHR can…

- **Support blending psychological services** into the Patient-Centered Medical Home

- **Help transform the delivery and impact** of psychological services in a healthcare system

- Help achieve **Triple Aim** and **population health** goals

Orientation to an integrated EHR

- Accept it will **<u>not</u> be the same as a paper chart**

- Accept your EHR note is a **documentation of the clinical service** you provided, not your personal process note

- Understand that your EHR note is **for the patient and the healthcare team**

- **Assume 10 different people you don't know** will read your EHR note

- **Change your expectations**

How to ~~not hate~~ EMBRACE EHR

- Appreciate the value it brings for **improved coordination** and **continuity of care**

- Take advantage of the potential to **capture data in discrete fields**

- **Re-engineer your workflow to fit an EHR world**

- **Use shared discrete data fields** as much as possible

- **Learn as much as possible** about your EHR system

What is an Integrated EHR?

≠ **Glorified word document**

≠ **Driver of the clinical model**

≠ **Replace hard work**

= **Tool to support high quality population based care**

Integrated EHR: Basic

- **All providers should have access** to and contribute to the patient's record

- **Allows for a comprehensive review of records**

- **Facilitates real-time coordination of care** and interactivity among providers

Integrated EHR: Intermediate

- **Informs evidence-based practice** and clinical decision making

- **Permits tracking of patient and systems level data**

- **Facilitates billing/coding**

- **Facilitates continuity of care coordination**

- **Embeds shared templates** to support PCMH, Meaningful Use, and quality metrics

Integrated EHR: Optimized

- **Clinical quality tool**

- Real time interface—**patients** (patient portal), **payors** (claims, utilization), **external providers**, **Regional Health Info. Exchanges**

- **Complexity Assessment and Tracking**

- **Interface with administrative software**

- **Population health management tool**

- **Predictive Analytics**

NATIONAL REGISTER
OF HEALTH SERVICE PSYCHOLOGISTS